

TECHNICAL REQUIREMENTS

The ABCs of studying at Milpark Education

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Through the myMilpark and myCourses online tuition and support environments, you have access to all your course materials (including formative and summative assessments), discussion opportunities, administrative services, and a wealth of external resources. Follow the **ABCs of studying at Milpark** to set yourself up for success on your learning journey.

A Minimum requirements to study and complete assignments

- A laptop, personal computer (PC), or mobile device.
- Continuous (daily) access to a **stable internet connection**.*

B Minimum requirements to join classes via MS Teams

- A laptop, personal computer (PC), or mobile device.
- Continuous (daily) access to a **stable internet connection**.*
- A camera (720p resolution).
- Speakers and a microphone OR headphones.

C Minimum requirements to write an online proctored assessment

- A laptop or PC. While you can attend classes and access study materials on a mobile device, exams and tests must be taken on a laptop or PC to use the online proctoring tool, Proctorio.
- Continuous (daily) access to a **stable internet connection**.*
- A camera (720p resolution).
- Speakers and a microphone OR headphones.
- 2GB free RAM (memory).
- 250MB free disk space.

Tips to help prevent technical issues during an online proctored assessment

- Make sure that the **operating system, processor, free disk space and free RAM** on your laptop/PC meet the **minimum system requirements to operate Proctorio**.
- Clear the cookies and history in your **up-to-date internet browser**.
- Download the **latest version of the Proctorio** extension.
- Go to:
myMilpark ▷ **myLearning** ▷ **myCourses** ▷ **Select Module** ▷ **Summative (Exam)** ▷ **Exam Instructions**
- Read the document to understand the exam instructions of each module well in advance.
- Complete the practice test to confirm that you and your device are ready.

*You need an upload and download speed of at least 5 Mbps. Check your **internet speed**. If it's slow, do not connect multiple devices to the internet. This will free up bandwidth to maintain a stable internet connection. For better results, connect directly to the router with an ethernet cable if you have one.

**We've got you.
You've got this.**