#3 CRITICAL EXAM RULES

We've got you. You've got this.

We strive to make the online exam experience as smooth as possible for all our students and have our Support Team available on all exam dates. The following **three exam rules** are very important to take note of:

RULE 2

Students are to ensure that they can successfully complete the online exam using the Milpark prescribed remote (online) proctoring functionality. It is the student's responsibility to ensure that they have the required hardware in place and have enough and consistent access to data for the duration of the examination. Failure to meet these requirements could lead to technical problems will not be considered a valid reason for any breach of these rules.

RULE 3

Students are not permitted to begin their exam more than 30 minutes after the scheduled start time. If a student starts the exam after this 30-minute window, regardless of the reason, their exam will be deemed invalid.

RULE 8

Should students encounter technical problems during the exam, they must log their query on the Milpark 'Support' widget on MyCourses. All exam queries must be logged via this technical support functionality during the exam. Queries via email are not accepted. If a student encounters technical problems during the exam and fails to log a query as indicated above, the technical problem will not be considered valid if raised at a later stage after the exam has taken place.